

# **Dutchess County Emergency Operations Center**

Information Update: 10.31.12  
11:00am

## **County Phone System**

Dutchess County Government VOIP phone system is still down for incoming calls due to issues with Verizon SIP Trunk Services stemming from Central Offices in NYC as a result of Hurricane Sandy. This problem is also impacting thousands of customers, from various telephone services carriers, throughout the Northeast. County officials are working with Verizon Management to resolve the issue as quickly as possible.

All county offices are open. County residents can contact departments in person, via email, or through the County's website [www.dutchessny.gov](http://www.dutchessny.gov). County employees do have the limited ability to make outgoing calls, therefore if residents contact a department via email and include their phone number, they can receive a phone call back from the department.

## **Road conditions/Power Outages**

Nearly all County roads are open, county public works crews are working to open remaining roadways. Public Works crews will be clearing storm debris from roadsides over the next two to three weeks.

Central Hudson and NYSEG have crews addressing downed power lines. Drivers are urged to use caution and allow extra travel time.

## **American Red Cross Shelter Update:**

Both American Red Cross shelter locations (Red Hook High School and Beacon High School) have closed.

## **Dry Ice and Bottled Water Distribution**

Central Hudson is providing dry ice and bottled water at the following locations, while supplies last, on Wednesday, October 31, 2012:

- Fishkill Home Depot at the Dutchess Mall, 450 Route 9, Fishkill NY 12524 12 p.m. through 6 p.m.
  
- Poughkeepsie Home Depot, 3470 North Road, Poughkeepsie, NY 12601 (across from Marist College) 11 a.m. through 6 p.m.
  
- Newburgh Home Depot, 1220 Route 300, Newburgh NY 12550 11 a.m. through 6 p.m.
  
- Eltings Corners Central Hudson facility, Corner of Route 299 and South St, Town of Lloyd, 12528 (directly opposite Lowe's Home Improvement Store) 11 a.m. through 6 p.m.
  
- Accord Fire Department, 22 Main Street, Accord, NY 12404 12 noon through 6 p.m.
  
- Woodstock Community Center, 56 Rock City Road, Woodstock NY 12498 12 noon through 6 p.m.
- Woodstock Fire Co. #2, 367 Whittenberg Road, Woodstock NY 12498 1 p.m. - 6 p.m. (staffed by local volunteers)
  
- Olive Bridge Fire House, 9 Mill Road, Olive NY 12461 Noon - 6 p.m.
  
- Cornwall Fire Dept., 1 Quaker Avenue, Cornwall, NY 12518 Noon - 6 p.m.

NYSEG is coordinating dry ice distribution sites directly with municipalities in their service areas.

## **Health & Safety**

The Dutchess County Department of Health is evaluating many areas of power outages primarily in the eastern and southeastern parts of Dutchess County. They are specifically focused on public water supplies and sewage treatment facilities. A number of outages have been reported and a number of facilities have been able to continue operations on generators however a few facilities have no access to generators and are being closely monitored for any failures.

All residents are reminded to exercise caution when utilizing generators.

Always keep generators outdoors and as far away from your home as possible, at least 25 feet away.

More information is available at:

[www.cdc.gov/features/copoisoning](http://www.cdc.gov/features/copoisoning)

The Health Department is also reaching out to all restaurants and other food service facilities to assure that all perishable foods are maintaining proper temperatures or are being disposed. They will be continuously monitoring these facilities throughout the duration of storm recovery, at least through the rest of the week.

### **Emergency Services Mutual Aid Deployment**

Several Dutchess County Fire Agencies have been deployed to Long Island to aid the response to Hurricane Sandy. Dutchess County Emergency Response is working in conjunction with the New York State Office of Fire and Control addressing additional resource needs for the Long Island region and will be deploying additional resources to that area as needed.

Resources already deployed:

- Arlington/Lagrange Swift Water Rescue Team deployed Sunday 10/28
- Amenia Fire department - Storm Emergency Fire Unit (SEFU) and a crew deployed Tuesday 10/30
- Fairview Fire department - one engine and its crew deployed Tuesday 10/30

- Hughsonville Fire Department - one Heavy Rescue and its crew deployed Tuesday 10/30

**NYS Helpline**

The NYS Division of Homeland Security and Emergency Services has announced a state Hurricane Sandy Helpline for New York State residents. [888-769-7243](tel:888-769-7243) or [518-485-1159](tel:518-485-1159)